

11/F Greenville
2 Glenealy
Hong Kong

25 April 2024

To Whom it May Concern

Dear Sir or Madam

Encarnacion ("Carna") Penalver Aquino, Hong Kong ID number W484665(9), has worked for me as a domestic helper in Hong Kong since June 2010.

In that time, Carna has maintained our households in several countries, travelling with us to France, the UK and Australia on more than two dozen occasions. When required, she has supervised other staff and being responsible generally for all matters relating to cooking, cleaning, housekeeping and laundry.

Carna has become an accomplished cook. She is adept at all aspects of preparing food and frequently prepares meals of a very high standard.

She has proved herself to be good with both old and young people, and notably has been a sympathetic and caring presence for my wife's aged father.

Carna is capable at repairing clothes, notably sewing, and has shown a strong aptitude for solving problems around the house, including the competent use of tools and other equipment.

She is hard-working and reliable, and I have never seen any instance of any dishonesty on the part of Carna; my wife and I quickly came to trust her with money and similar matters.

Carna is leaving us because we are leaving Hong Kong and for no other reason.

I wholeheartedly recommend Carna as a domestic helper. In the event that you require any clarification on any of the above, I can be reached by email at nickhill@cunana.com.

Yours sincerely

