17th July 2024

To whom it may concern,

I am writing as the existing employer of Miss. Abuacan, / es (HKID: 6(7)). Mercy has been working with my family since 10th June 2003. Her existing contract started from June 2023 would be ended by 30th September 2024 due to our family's relocation plan to the UK.

Mercy has been a very honest, kind-hearted, responsible and reliable individual. She was responsible for household chores, taking care of 2 boys and elderly, shopping for groceries and cooking for the whole family. She was exceptionally good at cooking and keeping the house in order and spotlessly clean. Overall, she offered excellent assistance to me in keeping the family in order.

Mercy has a cheerful and gentle character, she was willing to communicate with her employers and she accepted instructions and advice with an open minded attitude, thus, we have had a good relationship with her throughout all these years. She has been one of the family and we are very grateful for her help and we do miss her while leaving HK. We would wish her all the best with her new employer and family.

Kind regards

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