



JOHN MARK S. BUENABILLO

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SKILLS

- Customer Service Excellence
- Team Leadership
- Sales & Marketing
- Inventory Management
- Multitasking Abilities
- Communication Skills
- Time Management
- Attention to Detail
- Conflict Resolution

PROFESSIONAL SUMMARY:

With a strong background in the hospitality and sales industry, I am highly skilled in food service, customer relations, and team leadership. I have worked as a Food Attendant and Restaurant Team Leader at Zen Hotel, where I developed excellent communication skills and a strong work ethic. My experience also extends to a sales clerk role, where I honed my abilities in inventory management and customer service. I have the flexibility to adapt to various roles within the food and retail industries, and I am dedicated to providing high-quality service and enhancing the customer experience. My work in tourism and my academic background in Hospitality Management make me well-prepared for positions in the food service and hospitality sector.

WORK EXPERIENCE

Raiz General Merchandise | Philippines 2023 - Present

Position: Sales Clerk

- Greeted customers, assisted in product selection, and provided excellent service.
- Processed sales transactions and maintained accurate cash register operations.
- Managed inventory, ensuring the availability of products and proper stock rotation.
- Handled customer inquiries and resolved issues in a professional manner.
- Assisted with visual merchandising to enhance product displays and drive sales.

Government Internship Program, Provincial Tourism Office | Philippines 2022 - 2023

Position: Intern

- Assisted in organizing events and activities to promote local tourism.
- Collected and analyzed visitor data to support tourism strategies.
- Supported the preparation and distribution of promotional materials.
- Engaged with local businesses to enhance tourism-related offerings.
- Contributed to the improvement of the tourism office's digital presence.

Raiz General Merchandise | Philippines 2022

Position: Sales Clerk

- Assisted customers with product inquiries and provided information about features and prices.
- Ensured the store was clean and organized for a pleasant shopping experience.
- Managed cash register, processed payments, and balanced daily sales.
- Assisted in stocking and restocking merchandise in a timely manner.
- Developed rapport with regular customers to ensure customer retention.

Zen Hotel | Philippines 2021 - 2022

Position: Restaurant Team Leader

- Supervised and trained food attendants to ensure excellent customer service.
- Managed daily restaurant operations, including staffing and inventory control.
- Handled customer complaints and feedback to improve service standards.
- Ensured all food safety and hygiene standards were adhered to during service.
- Assisted in the preparation and presentation of food and beverages.

Zen Hotel | Philippines 2018 - 2021

Position: Food Attendant

- Provided high-quality service to guests in the restaurant and dining areas.
- Took food and drink orders and ensured accurate delivery to customers.

- Maintained cleanliness and orderliness in the dining area.
- Assisted in food preparation and restocking food items as needed.
- Worked with the kitchen team to ensure timely and accurate service.

EDUCATION

Saint Mary's University | Philippines

2014 - 2018

Bachelor of Science in Hospitality Management