

20 September 2025

To Whom It May Concern,

Re: Reference for Ms. Roselle Majeres Macabanti

I am writing to provide a formal reference for **Ms. Roselle Majeres Macabanti**, who has been employed as a domestic helper with our family for the past **eight years** since July 2017. Prior to joining our household, Roselle worked for my brother's family for **four years**, taking care of their daily household needs and their two teenaged daughters.

My family consists of five members: myself, my wife, our two sons (who have been living abroad in recent years), and my 90-year-old mother, who has required increasing care since a few years ago. Roselle has been exceptional in caring for my elderly mother, attending to her daily needs with patience and respect. She has always shown kindness and attentiveness, ensuring my mother's comfort and dignity at all times.

In addition to caregiving, Roselle has managed all household chores, including cooking, cleaning, laundry. She has been performing her duties independently and diligently. Over the years, Roselle has become like a member of our family, and we have greatly appreciated her loyalty and dedication.

Due to her exceptional performance and the additional nursing care required for my mother, we gradually increased Roselle's monthly salary from HKD 6,000 to HKD 8,000 as an appreciation for her hard work and value to our family.

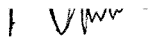
Recently, Roselle faced an urgent family emergency in the Philippines, which required her to return home for three weeks to look after her children after her husband became unavailable to care for them. At that time, she informed us that she planned to remain in the Philippines for at least one year and resign from her position. Based on this understanding, we began the process of hiring another helper and submitted a new application to the Immigration Department.

Upon her return to Hong Kong, Roselle informed us that her family situation had improved and that she wished to continue her employment. However, as we had already finalized our agreement with the new helper, who is committed to a full two-year contract and has no anticipated long absences, we decided to proceed with the new hire. This decision was made purely due to practical circumstances and **not** in any way due to dissatisfaction with Roselle's work, which has always been outstanding.

I have no hesitation in recommending Roselle to any future employer. She is trustworthy, hardworking, and deeply caring, particularly skilled in looking after elderly family members. Any household would be very fortunate to have her as part of their family.

We are deeply grateful to Roselle for her many years of dedicated service and we wish her and her family the very best in the future.

Yours faithfully,



DAVID WONG