

---

**Dr Sergio Silvetti**

**Tai Wai, Shatin, Hong Kong**

**Email Address: : @gmail.com**

**Phone Number: +852 5:**

**Date: 31-03-2026**

**To Whom It May Concern,**

I am writing to recommend **Ms Erma Timuat Payen**, who has been working in my home as a domestic helper for the past **25 months (Feb 26<sup>th</sup> 2024)**. During this time, she has performed their duties with remarkable dedication and professionalism.

**Ms Erma** is responsible for a wide range of household tasks, including cleaning, laundry, cooking, and grocery shopping. She consistently completed all tasks efficiently and to a high standard. Her attention to detail and proactive attitude ensured that our home was always orderly and pleasant.

Beyond her technical skills, **Ms Erma** is incredibly trustworthy and reliable. She consistently demonstrated a strong sense of responsibility and discretion, which made us feel extremely comfortable and secure. Her punctuality and flexibility also stood out, as she was always willing to adjust her schedule to accommodate the varying needs of our family.

Moreover, **Ms Erma** has a pleasant and positive demeanor, which made her a joy to have in our home. She interacted well with our entire family, including the children, and maintained a professional yet warm relationship with all of us.

She has shown exceptional skills in managing and caring for my partner's children of 10, 8 and 5 years old. Her ability to engage them in educational and recreational activities has been invaluable. She is patient, kind, and always attentive to their needs, ensuring their safety and well-being at all times.

In summary, I highly recommend **Ms Erma Timuat Payen** for any domestic role. Her exceptional work ethic, trustworthiness, and pleasant personality would make her an asset to any household.

Please do not hesitate to contact me if you require any further information.

**Sincerely,**

**Dr :**

