

To Whom It May Concern,

It is with great pleasure that I write this letter of recommendation for Dhoris Redondo Santos (' '), who served as our personal helper from January 2025 until our departure from Hong Kong in October of 2026. During her time with us, Dhoris cared for our twin children toddlers, and her dedication, warmth, and professionalism left a lasting impression on our entire family.

Dhoris's responsibilities were extensive and carried out with care and consistency. She managed every aspect of our toddlers' daily care, from waking to bedtime, with remarkable consistency and tenderness. This included dressing, feeding, bathing, and nappy changing, all carried out hygienically, and with genuine care and affection. Her routines provided stability and comfort, which was especially important during the twins' early developmental years. The bond she formed with our children was genuine and heartwarming. They looked to her with trust and affection, which speaks volumes about her patience, empathy, and natural ability with young children.

In addition to childcare, Dhoris managed cooking and general household chores for a household of six: two parents, two grandparents, and two active toddlers. She prepared all of our meals, often following recipes that we'd recommend, and was always eager to learn and incorporate new dishes into our family meals. Her attention to cleanliness, organization, and routine made our home extremely comfortable..

Dhoris also handled logistical duties with reliability, including taking the children to daycare and local playgroups, always ensuring they arrived safely and on time. Her pleasant nature, strong work ethic, and trustworthiness made her an invaluable part of our daily lives. We only parted ways due to an unavoidable work-related relocation from Hong Kong, and we would have definitely extended her contract had circumstances allowed. She became an extension of our family, not just an employee, but a trusted presence who contributed positively to our home environment.

We wholeheartedly recommend Dhoris for any position involving childcare and household management. She would be an asset to any family seeking a capable and dependable helper. We are more than happy to provide a verbal reference or answer any specific questions you may have, please feel free to contact us at the details above.

We sincerely hope Dhoris finds another loving family who will appreciate her as much as we did.

Warm regards,